

For further information or to add any additional information to the document please contact your Youth and Community Engagement Workers:

Name: Roni Green and Susan Wragg

**Contact details Tel:** 

**Roni Green - mobile-07717355716** 

Roni.Green@Derbyshire.gov.uk

Susan Wragg -mobile-07900608343 S

usan.Wragg@Derbyshire.gov.uk

We would like to acknowledge LINKS CVS have provided some of the material used in this document.

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We would like to thank everyone for there support regarding the community updates, and we have amended the document with some of the feedback which we have received. This includes a toolbar on each page which will take you directly to the category that you are looking for.



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# **Foodbanks: Chesterfield**

### **Chesterfield Foodbank**

We provide three days' worth of emergency food to people who are in financial crisis in the Chesterfield area. Once a referral is received a food parcel can be collected from any one of our centres.

info@chesterfield.foodbank.org.uk

www.chesterfield.foodbank.org.uk

07984 589456

Monday - Brimington 12.00 to 14.00

St Michaels & All Angels Parish Hall

Tuesday - Compass 13.00 to 15.00

West Bars – The Compass

Wednesday - 12:00 to 14:00

St Mary's Gate - Pomegranate Café

Thursday 12:00—14:00

New Whittington - St Barnabas Church

Friday - 13.00 to 15.00

**Loundlsey Green Community Centre** 

### Safron Kitchen

Chesterfield, Hasland, Grassmoor, Hady and other locals within a feasible radius e.g. Old Brampton, Calow etc



**Contact: Sushri Wells 07876617050 or Shruti Vispute 07551896392** 

"Meals on Wheels" Service launching in July 202



**Press Release** 

### **Price and Fretwell**

Meat and more delivered to your door.

Free next DAY DELIVERY on orders placed before 5pm.

Open Hours Monday—Friday: 5:00AM-1:00AM

Saturday 5:00AM—1:00pm



Chesterfield Morrisons Have Teamed up with Deliveroo for 30min Shopping Deliveries <a href="https://deliveroo.co.uk/menu/chesterfield/brampton/morrisons-chesterfield">https://deliveroo.co.uk/menu/chesterfield/brampton/morrisons-chesterfield</a>



**GW Price** - Vegetables, Bread, Milk, Eggs

01246 432818

https://www.facebook.com/GWPrice-Ltd-103796967927279/





# **Food Provision Across Chesterfield**

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Butchers Chesterfield - Meat <a href="https://www.facebook.com/BowringButchersChesterfield/">https://www.facebook.com/BowringButchersChesterfield/</a>

**Adams Happy Hens** – Meat, Eggs, Vegetables (Delivery within 2 miles & Collection ) 07923 276372

https://www.facebook.com/Adams-Happy-Hens-Farm-Shop-954587184620323/

Dronfield Hall Barn - Fruit Veg, Dairy, Bakery

https://www.facebook.com/ DronfieldHeritageProject/Robert Bowring



Jacksons

Orders via the Shop number – 01246

FOODSERVICES

Focus Food Services - Meat, Frozen, Dairy, Bread

01246 280559 https://www.facebook.com/focusfoodservicesItd

(collection only)

https://www.facebook.com/Jacksons-The-Bakers-Ltd-143151695826133

Jacksons The Bakers - Bread, Cakes

Holdsworths - Milk , Dairy, Meat, Frozen (Collection Only)

http://www.holdsworthfoods.co.uk/depot-collectionservice/

Chesterfield's Victoria Bakery - Bread, Meat and Grocery

https://www.facebook.com/Chesterfields-Victoria-Bakery-194823640883943/

Jeanas Home Made Pies - Pies https://www.facebook.com/jeana.wragg

Woodthorpe Grange Farm - Dairy, Bread, Cakes (Delivery Clay Cross

https://www.facebook.com/woodthorpegrange/

https://www.facebook.com/No10Chesterfield/

No.10 Bread, Milk, Cakes, Eggs 01246 237843

Londis, 622 Chatsworth Road

Road 568871

Chesterfield Payment over the phone or BACSAdams

S40 3JX



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### **Hasland Pet Supplies -**

Pet food deliveries https://www.facebook.com/ haslandpetsupplies/



### **Monkey Park Takeout Menu**

contact details - 01246235815 / 07841557165

http://www.monkeypark.org.uk



### **RUMBLING TUMS CAFÉ**

Call 01246 556604

We do delivery's and collection all around chesterfield area (ring if you have any quires)



### Winster Foods Deliveries

Chesterfield and Derbyshire sales@winsterfoods.co.uk





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# Foodbanks:



Cash support for food redistribution during coronavirus outbreak

For mor information visit the website

<u>Cash support for food redistribution during coronavirus outbreak - GOV.UK</u> (www.gov.uk)



### **Trussell Trust**

Website

enquiries@trusselltrust.org



### **Rural Action Derbyshire**

Website

Phone: 01629 592970

They have an alphabetical list of all food

banks.

If you would be interested in getting involved, please contact Jo Peck at j.peck@ruralactionderbyshire.org.uk



# Universal Infant Free School Meals (UIFSM)

<u>Free school meals: guidance for schools and local authorities - GOV.UK (www.gov.uk)</u>

Guidance about free school meals and transitional protection arrangements for them under Universal Credit.

To get your free meal please ask at your child's school.



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# Money, Finance and Welfare Benefits: Chesterfield

### **Derbyshire Unemployed Workers Centre**

Offers Help, Advice and Representation on Benefits and Credits

To Speak to an Adviser

Contact us on: 01246 231441 Weekdays 8.00 am – 4.00 pm

Website: www.duwc.org.uk

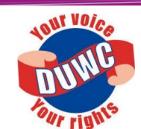
Email: info@duwc.org.uk

### **DUWC - Polish Community**

Jeżeli:

- straciłeś pracę,
- grozi ci eksmisja,
- nie masz pieniędzy na opłaty,
- zostałeś bez środków do życia,
- nie wiesz jak wypełnić formularz o benefity,
- nie rozumiesz listu, który dostałeś,
- znalazłeś się w innej sytuacji kryzysowe

I POTRZEBUJESZ POMOCY – zgłoś się do nas.



Telefon: Maria - 07592

386980

E-mail: <u>Joan-</u>

na.zon@duwc.org.uk

Strona internetowa: www.duwc.org.uk

### Website



The discount service for the Emergency Services, NHS and Armed Forces. We provide discounts online and on the high street through a physical Blue Light Card. If you are in the UK's Emergency Services, NHS or Armed Forces, sign up for free today!

**Chesterfield Citizens Advice** 

0300 456 8437

**Chesterfield Borough Council Benefits Advice** 

01246 345 345

Out of hours 01629 533 190



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# Money, Finance and Welfare Benefits:

### **Welfare Benefits**

www.derbyshire.gov.uk/welfarebenefits

Help and advice with welfare benefits and tax credits.

### Contact us

Email welfarebenefits@derbyshire.gov.uk or phone our benefits helpline, 11am-4.00pm, Monday,

Tuesday, Thursday, Friday, on 01629 531535.

### **Derbyshire Discretionary Fund**



<u>Derbyshire Discretionary Fund (DDF) - Derbyshire County Council</u>

Phone number: 01629533 399

The Derbyshire Discretionary Fund (DDF) can provide grants or emergency cash payments if you are in urgent need of financial help following a crisis or disaster.

### Benefits during the Coronavirus



<u>Coronavirus support for employees, benefit claimants and businesses - GOV.UK (www.gov.uk)</u>

This link has the most up to date information for benefits, Universal Credits etc.

The Information is updated daily

### **Department for Work & Pensions**



Coronavirus support for employees, benefit claimants and businesses -GOV.UK (www.gov.uk)

This website gives the most up to date government information for benefits, Universal Credit etc.

# **Covid-19 Cyber and Fraud Information Sheet**



This advice has been collated by EMSOU and is intended for wider distribution within the East Midlands Region to raise awareness among businesses and the public.

Website



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### **Winter Pressure Single Contact point**

Signposting, referral and advice service.

professional referrals only.

ASCH.CommunityResponseUnit@derbyshire.gov.uk

Call 01332 640000

Visit the website for more information.

Winter Pressures - pathway for professionals - Derbyshire County Council

### **CAP** debt help

Free debt counselling.

Call free on—0800 328 0006

Free debt counselling | Christians Against Poverty (capuk.org)

christians against poverty

### Citizens Advice

Money Advice, Appointments can be booked through the advice line.

Call Monday to Friday 9am-4pm —0300 456 8390

Citizens Advice Derbyshire Districts (ddcab.org.uk)



### **Family Fund**

Helping Disabled Children.

Grants available for families raising disabled or seriously ill young people aged 17 and under, contact through website to check if you qualify for a grant, for holidays, equipment, PC's etc..

**Family Fund** 

# **Money Advice Service**

The Money Advice Service gives guidance and help with how to manage your money better.

Online chat, whats app, call 0800138 7777

Free and impartial money advice, set up by government - Money Advice Service



# **Money Saving Expert**

'Cutting your costs Fighting your corner'

<u>Coronavirus Self-Employed & Small Limited Company Help</u> (moneysavingexpert.com)





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### **Step change**

Call-0800 138 1111

StepChange Debt Charity - Free Expert Debt Advice.



Contact the UK's leading debt charity to get expert debt advice and fee-free debt management to help you tackle your debts. Step Change Debt Charity.

# Warmer Derby & Derbyshire helpline is open

The Warmer Derby & Derbyshire number is still available:

0800 677 1332



# **Charis Grants Ltd—Warm Home Discount Scheme**

Telephone: 0330 555 9424 Monday to Friday, 9am to 5:30pm (closed on bank holidays)



Warm Home Discount Scheme - GOV.UK (www.gov.uk)

For more information about the scheme visit the website or Contact Charis Grants for more information about the scheme.

# The Stop Loan Sharks Helpline Service STOPLOANSHINRKS

STOPLOANSHARKS
Intervention . Support . Education

Ensuring that illegal money lenders (loan sharks) do not take advantage and profit from other people's hardship is fully operational during the COVID-19 pandemic.

Call—0300 555 2222, Text a report 07860022116

shark@stoploansharks.uk

Home - Stop Loan Sharks

# Suspicious Email Reporting Service (SERS)

Phishing: how to report to the NCSC - NCSC.GOV.UK



If you receive an email that you think is suspicious, you can forward it to the NCSC at <a href="mailto:report@phishing.gov.uk">report@phishing.gov.uk</a> and their automated programme will immediately test the validity of the site. Any sites found



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### **Digital MOT**

Welcome to your Digital MOT (saferderbyshire.gov.uk)



By answering a few simple questions, you can find out the most important steps you can take to protect your devices and avoid being a victim of cybercrime.

### **Money Sorted in D2N2**

Visit the website for financial help in your area.

Main office 0115 9085134

Email info@moneysortedinn2d2.org

Note The Part of t

Help where you live - Money Sorted in D2N2

### **Action Fraud**

Visit the website to see some simple steps you can take to protect yourself from fraud including Coronavirus-related scams.

Call—0300 123 2040

**Action Fraud** 





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# **Housing: Chesterfield**

Many of the council's services can be accessed through using our website forms which can be found at <a href="https://www.chesterfield.gov.uk/contactus">www.chesterfield.gov.uk/contactus</a> You can also reach our services including benefits, council tax, licensing and many more via email, these are listed on our website at <a href="https://www.chesterfield.gov.uk/coronavirus">www.chesterfield.gov.uk/coronavirus</a>



01246 345345 between 8.30am – 5.00pm, Monday to Friday.

# Information from Chesterfield Borough Council-updated

Emergency housing repairs – 01246 345041

Facebook - @ChesterfieldBoroughCounci

Twitter - @ChesterfieldBC



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# **Housing:**

Please contact your housing provider or mortgage lender (these details will be on any correspondence that you have received from your provider)



# Morrisons Foundation – Covid 19 Homeless Support Fund



Covid-19 (morrisonsfoundation.com)

- Outreach and support to rough sleepers
- Delivery of services in hostels and shelters
- Information and advice

If you're struggling with finances and finding it difficult to pay your rent, it's important that you act as soon as possible to avoid becoming homeless.

Preventing homelessness - Derbyshire County Council

Step Up provides accommodation and support for 16-24 year olds in Derbyshire.

Contact framework on 0115 9986635 or 01298 73798 or email stepup@frameworkha.org





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# Mental Health Emotional Wellbeing/ Staying Active:

Derbyshire Community Response Unit

If you need help and have no friends or family you can call on, you can register to get help online:



Community response unit - Derbyshire County Council

Phone us on: 01629 535091. Our phone line opening hours are:

Monday to Friday from 9am to 5pm

Mental Health and Wellbeing Support for Children, Young People, Parents and Carers during Covid-19



If you have any questions or concerns then please do not hesitate to contact us:

ddccg.enquiries@nhs.net

# NHS Derby and Derbyshire Clinical Commissioning Group

<u>Covid-19 health and wellbeing resources - posters in different languages :: Joined Up Care</u> Derbyshire

There are many resources available on the Joined up Care Derbyshire website: https://

joinedupcarederbyshire.co.uk/ which brings together information from Health across Derby and Derbyshire.

# **Every Mind Matters**

a good resource site and section on 'Looking after children and young people during the coronavirus outbreak'



Anxiety | Every Mind Matters | One You (www.nhs.uk)



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### Qwell

Qwell is a free online Mental Health and Wellbeing resource for parents and carers of young people under the age of 18



### website

Available 365 days of the year via mobile, tablet and desktop devices from 12 noon to 10pm Monday-Friday

# Derby and Derbyshire: Emotional Health and Wellbeing.

Online toolkit .Sections for professional, parent carer and child /young person

<u>Derby & Derbyshire - Emotional Health & Wellbeing</u> (derbyandderbyshireemotionalhealthandwellbeing.uk)



### **Samaritans**

Offering mental health support. can be contacted by telephone, letter, e-mail and minicom. There's also a face-to-face service, available at their local branches. They are open 24 hours a day, every day of the year.



Samaritans of Derby

### **Healthwatch Derbyshire**

In response to Covid-19 there is now a telephone support line for people looking to access health or care services.



Telephone—01773 880786

10am-3:30pm Mon– Fri
enquiries@healthwatchderbsyhire.co.u

the Home Office has joined forces with charities including the NSPCC, Barnardo's and The Children's Society to launch a new campaign to protect victims of child abuse.



https://www.childline.org.uk/somethings-not-right

# Derbyshire Recovery and Peer Support Service

Derbyshire Recovery and Peer Support Service (rethink.org)

The Derbyshire Recovery and Peer Support Service provides person-centred mental health support across Derbyshire

**Telephone:** 01773 734989





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**Men-Talk** 

Men-Talk is all around the subject of improving men's mental health, raising awareness, removing the stigma and ultimately reducing male suicide. mentalkmeeting@gmail.com

Homepage | Derby County Community Trust



Derbyshire County Community Trust

Virtual FREE online sessions for all the family to stay active, involved in their wider community and online interactive challenges



**Kooth** 

An online counselling and emotional wellbeing platform for children and young people, accessible through mobile, tablet and desktop and free at the point of use.



Home - Kooth

Online chat: Available

**Action for Children** 

Daily tips and tricks on how to boost your well-being/ Feeling Good. Offering support around fostering, adoption and through resources.



Action For Children | Children's charity | For safe and happy childhoods

**Child line** 

Information and advice on managing anxiety, bullying, internet safety, staying safe and a place you can speak to trained councillors.



Telephone: 08001111

Online Chat: Available on their website

Winston's Wish

Information, advice and guidance on supporting bereaved children and young people during the coronavirus (COVID-19) outbreak and our updated services and opening times. Supporting grieving children and parents.



Winston's Wish - giving hope to grieving children

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### The Mix

Essential support for under 25's, including mental health, housing and relationships

The Mix - Essential support for under 25s

<u>new-a-guide-to-staying-at-home-during-the-coronavirus-outbreak.pdf (activenotts.org.uk)</u>





THE MIX

### **Active Derbyshire/Notts Guide to Staying at Home**

Our staying active at home page includes this guide showing physical activity you can do at home, if you're shielding or can't get out, there's some illustrated activities to help you stay active

As part of the Improving Access to Psychological Therapies (IAPT), we provide therapy in Derbyshire and Nottinghamshire. You can access the service if you are registered with a GP in one of these areas.

Self Referral | Trent PTS



Telephone: 01332 265659 Derbyshire

0115 896 3160 Nottingham

To discuss integrated referral routes

jhopkins@trentpts.co.uk

# Dr Radha's five mental health tips for lockdown

Dr Radha Modgil from BBC Radio 1's Life Hacks shares her top five tips on how to stay mentally and emotionally well during the coronavirus lockdown



Coronavirus: Dr Radha's five mental health tips for lockdown - BBC News

### Chat Health

If you are a parent or carer for a child aged between 0-19 and want advice or have any concerns you can text 07507327754



Home Page - ChatHealth

If you are aged 11-19 and want advice or have any worries text the young peoples service 07507327104

### **Vita Minds**

For referrals

Call 0333 0153 496 or by visiting the website and using the self-referral form

The service is now live and offers a range of talking therapies for depression, generalised anxiety disorder, mixed depression and anxiety and a range of other conditions - the full list is on their general information leaflet





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# Derbyshire Dementia Support Service

yes to a healthier you

Visit: livelifebetterderbyshire.org.uk

Live Life BETTER DERBYSHIRE

To view information please click link below

<u>Flyer</u>

Relate Derbyshire offers a range of relationship services that will be delivered by specially trained counsellors.



<u>Relate Derby and Southern Derbyshire - Relationship Counselling - Derby, Southern Derbyshire & Burton</u>

Please contact us on

info@relatederby.org.uk.

01332 349177 or

07741193484

### **Derbyshire Mental Health Support**

If you want to talk to someone about your emotional wellbeing the Derbyshire Mental Health support line is on 0800 028 0077 (24 hours a day, 7 days a week). It's staffed by mental health professionals and is for all ages.

### **Samaritans**

If you are having thoughts of self-harm or suicide The Samaritans can be contacted 24 hours a day, 7 days a week on telephone 116 123 or contact Samaritans online https://www.samaritans.org/

https://www.headspace.com/covid-19



we're offering some meditations you can listen to anytime.

These are part of a larger collection in the Headspace app — free for every-

# **Derbyshire LGBT+**

Specialist LGBT+ support for young people and their families across Derbyshire. Currently offering online support via youth groups, one

**Telephone:** 01332 207704

Email:

INFO@DERBYSHIRELGBT.ORG.UK



Derbyshire LGBT+ – Lesbian, Gay, Bisexual & Trans\* Specialist Support and Advocacy Service

Online chat: Available on Facebook <u>www.facebook.com/</u> derbyshirelgbt/



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### **Access to Work Mental Health Support Service**

This confidential service delivered by Remploy is funded by the Department for Work and Pensions and is available at no charge to any employees with depression, anxiety, stress or other mental health issues affecting their work. Call-0300 456 8114

a2wmhss@remploy.co.k

www.remploy.co.uk/ mentalhealth



# Supporting Mental Health During Coronavirus/Covid – 19

DRCS | Your Counselling Service Operating throughout Derbyshire

Time to talk?
We're here to listen

Telephone Treatments



SELF REFER: 0800 047 6861 or www.drcs.org.uk

Offer support on:

- what you can do to help a child or young person who is grieving
- how to understand the concept of loss in children and young people of different ages
- how to recognize potential complicated grief.



https://www.cruse.org.uk/get-help/for-parents

Derby: 01332 332098 Derby@cruse.org.uk

Suicide Bereavement UK specialise in the following:

Suicide bereavement research;

Providing consultancy on postvention (care of those bereaved by suicide); and

Developing and delivering evidence-based sui-

sharon.mcdonnell@suicidebereavementuk.com



Tel: <u>01706 827 359</u>
Website: <u>https://</u>

suicidebereavementuk.com

If you are male, aged 18 or over and need a safe and confidential space to talk, free from advice and judgement,



Please remember that if you're worried about your mental health, you should make an appointment to see a doctor or call the free <u>Derbyshire Mental Health Support Line</u> on 0800 028 0077. The support line is open 24 hours a day, 7 days a week.

https://www.mentell.org.uk/learn/online-circles#Continue-Anchor



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# Mental Health Emotional Wellbeing/ Staying Active: Chesterfield

#### **FREE COUNSELLING**

Thanks to other funding and national contracts, we can also provide free/subsidised counselling. For more information contact details are below.



Please e-mail admin@relatechesterfield.org.uk or call 07384762877 or 07401343817. We can currently book you an appointment within 24/48 hours of you contacting us.

https://www.facebook.com/Relate-Chesterfield-North-Derbyshire-2080001295590300/?view public for=2080001295590300

### The Dronfield Wellbeing Group

Providing a safe environment to support people affected by mental health issues, whether Dronfield residents, or from further afield.

If you would like to join us for a meeting or would like more information please contact us by phone 07484 001842 or email <u>info@dronfieldwellbeing.org</u>

### **Specialist Community Advisors – CAMHS**

Chesterfield South & Central: Liz Stephens Tel: 07795 354 988 Email: e.stephens1@nhs.net



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# **Domestic Abuse:**

If you are in immediate danger call the police 999
Silent Calls to the police
(if you can't speak) – 999 55

For more advice and guidance on domestic abuse, please see https://www.gov.uk/guidance/domestic-abuse-how-to-get-help

### **Derbyshire Domestic Abuse Support Line**

Children, young people and families who are affected by domestic abuse or violence can get support, including refuge accommodation.

Mon – Fri 8.00am – 7.00pm

Overnight, weekends and bank holidays contact the helpline and the call will be taken by Call Derbyshire, who will re-

Haven | Derbyshire Domestic Abuse Helpline



Call 08000 198 668 Text 07534 617252

derbyshiredahelpline@theelmfoundation.org. uk

### The National Domestic Abuse Helpline

Provide guidance and support for potential victims, as well as those who are worried about friends and loved ones.

Home (nationaldahelpline.org.uk)

0808 2000 247 24 hours a day

Free Calls

# **Derbyshire County Council**

If you are concerned that a child is suffering or is at risk of significant harm please contact Call Derbyshire/Starting Point.



website

### The Hideout

Women's Aid have created this space to help children and young people to understand domestic abuse, and how to take positive action if it's happening to you.



<u>Website</u>

#### Cease

Course to give information to on indications of an abusive relationship, have an understanding of options available. www.remediuk.org



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### **Salcare**

Domestic abuse support for all genders from all communities

We are continuing provide our services and will be supporting by telephone, text and e mail during our normal working times of 9.30 – 5pm Monday to Friday



website

enquiries@salcare.org.uk 01773 765899

### Salcare— Escape Domestic Abuse Service

Contact to find out more, Mckenzie Friend offers support, guidance and help with documents and provide moral support.

Phone-01773 765899

mckenziefriend@salcare.org.uk

www.salcare.org.uk

### The Men's Advice Line

A confidential helpline for male victims of domestic abuse and those supporting them.

<u>website</u>

0808 801 0327

### Women's Aid

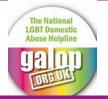
Provides additional advice, extra support is available designed for the current coronavirus outbreak, including a live chat service.



<u>website</u>

### Galop

Domestic Violence support for members of the LGBT+ community



### Respect

Support if you are worried about hurting someone

If you are worried about hurting the ones you love while staying at home.

<u>website</u>

0808 8024040

### Safer Derbyshire

Derbyshire 24/7 helpline



### <u>website</u>

08000 198 668



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# **Sexual Abuse:**

Support for victims and survivors 18+ who have or have had experiences of sexual abuse and violence, including childhood sexual abuse. Sail supports all genders from all communities. Referrals can be made from other agencies and self referral.



Website

Helpline 0800 028 2678

### **Advice Line**

The Advice Line is available between 8am and 5pm every day of the week to provide you with accurate information and relevant advice for your personal situation - 01773 746115





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# **Safeguarding:**

# **Make Yourself Heard**

In danger, need the police, but can't speak?

- **Dial** 999
- Listen to the questions from the 999 operator
- Respond by coughing or tapping the handset if you can

If prompted, press 55
This lets the 999 call operator know it's a genuine emergency and you'll be put through to the police.



For concerns that are not immediate you can contact Derbyshire police using any of the below methods:



Phone – call them on 101.

www.derbyshire.police.uk/Contact-Us.

Twitter – direct message their contact centre on @DerPolContact

Facebook – send them a private message to /Derbyshire Constabulary

### **Hollie Guard - Personal Safety**

free to download on any Android phone or iPhone

In danger? With a simple shake or tap it activates Hollie Guard, immediately notifying your chosen contacts, pinpointing your location and sending audio and video evidence directly to their mobile phones.



We would encourage all hate incidents to be reported to the police. Derbyshire County Council jointly funds <u>StopHateUK</u> to provide support, advice and alternative reporting to anyone effect by hate crime



If you're worried about anti-social behaviour find more information or find out how to report different types of anti-social behaviour.

Anti-social behaviour (saferderbyshire.gov.uk)



SafeToNet

To view information please click link below

Online





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If you are concerned about a child and think it's an emergency, dial 999 or 101 if it's not an emergency.

On a train text British Transport Police on 61016.

Otherwise contact Crimestoppers on 0800 555 111.

Don't wait. Report it.



### **Modern slavery**

Modern slavery is where a person is brought to, or moved around the country by others who threaten, frighten or hurt them, and force them into work or other things they don't want to do.



For advice - Modern Slavery Human Trafficking Unit on 0300 122 8057 or email MSHTU@derbyshire.pnn.police.uk

Police on 999, if the person is at immediate risk or 101, if a non-emergency - quote Modern Slavery Human Trafficking Unit

Safe and Sound support vulnerable young people at risk of exploitation across Derby and DerbyshireDon't forget we're running live chat sessions on Facebook EVERY WEEKDAY between 10-11am and 3-4pm.



If you want to chat, have any questions or need some support just drop us a message. These are open to parents and professionals as well as young people.

https://www.facebook.com/safesoundgroup/

### **Child Line**

If you're worried about a child, even if you're unsure, contact our professional counsellors for help, advice and support.



ONLINE, ON THE PHONE, ANYTIME childline.org.uk | 0800 1111

website

### **NSPCC**

Support for Children and parents in regard to mental health, safety, bullying etc.



<u>website</u>



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The CORE website has been created to support victims of crime, giving people access to the different types of help they may need from just one place. The aim is to ensure that every victim of crime or anti-social behaviour has access to the best possible support service.



On these pages you will find useful information and contact details which have been brought together with help from victim services, the police, local authorities, the fire and rescue services, health services, voluntary organisations and specialist support groups.

For detail of victim services in Derbyshire visit the Core website <a href="https://www.core-derbyshire.com">www.core-derbyshire.com</a>

https://www.childnet.com/parents-and-carers

Keeping under 5's safe online....

https://www.childnet.com/parents-and-carers/hot-topics/keeping-young-children-safe-online

https://www.childnet.com/parents-and-carers/hot-topics

Disney+ parents' guide: what is it and is it safe for kids?

https://parentzone.org.uk/article/disney-parents% E2%80%99-guide-what-it-and-it-safe-kids





# **Parental Support: Chesterfield**

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# **Parental Support:**

We offer information and support in understanding the digital world, to help raise resilient children. Our services include Parent Info, and the Parent Lounge, which gives access to our Parenting in the Digital Age training course



Website

# Grants for families raising disabled children are available now from Family Fund

Family Fund is a UK-wide charity that provides grants for essential items to families on low incomes raising disabled or seriously ill children.

This funding is still available, and families can apply for a grant right now by visiting the <u>Family Fund website</u>. All families can apply online, by downloading an application pack, or by ordering a pack to be sent to them. <u>Find out more</u>.

please find below a link to the Increasing Data Allowance information on the DirectGov website.

https://get-help-with-tech.education.gov.uk/about-increasing-mobile-data

# Tik Tok: a guide for parents



A new Parent Info article explores <u>how Tik Tok works</u>, the parental controls available, and how they can help their child to stay safer on the platform.

# Free Childcare for 2 year old's.

To find out about free childcare and apply for 2 year old funding

Www.derbyshire.gov.uk/fcc

Text 'Child' to 86555

Email freshchildcare@derbyshire.gov.uk

Call 01629 539116 or 01629 539793

Cry-sis

Helpline

CRY-SIS HELPLINE 08451 228 669

Lines open 7 days a week 9am-10pm

# Getting help with a crying baby

You can talk to a friend, your health visitor or GP, or contact the Cry-sis helpline on 08451 228 669, open 9am to 10pm, 7 days a week. You'll be charged for your call.



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We are now delivering HENRY Healthy Families Right From The Start courses virtually over 8 weeks.

You can also register your interest in future courses once we are delivering face to face: HENRY starting solids, Healthy eating and active workshop and HENRY a healthy start in childcare. All details can be found on the website.



Website

### Healthy eating and lifestyles for families

This interactive e-learning course is designed for anyone interested in improving their eating habits and lifestyle. It also supports people to think about the importance of being active with hints and tips to do so. We hope you enjoy the experience and its first step to making positive changes. The e-learning takes around 45 minutes to complete.

https://www.derbyshire.gov.uk/social-health/health-and-wellbeing/your-health/children-and-young-peoples-health/henry/health-exercise-and-nutrition-for-the-really-young-henry.aspx

https://www.pacey.org.uk/parents/



https://letsgowiththechildren.co.uk/kidscreative-activities/



Breastfeeding

### Website



We've had to make some changes to our service to fit with venue closures, infection control measures and sensible distancing precautions, but there's still lots of support we can offer you.

We will update this document as things develop but here's what you can expect from us over the coming weeks

#### **Mother Hub**

<u>Website</u>



Our aim is to show Derbyshire women the choices they have in their maternity care and provide reliable information for pregnancy, birth and the early days with baby.

# Cooking on a budget

Jack Monroe's recipes provide families who are struggling on a tight budget might benefit from having some very inexpensive and easy recipes to use.

### website



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Communication Unlimited

Communication Unlimited provide sign language interpreting in a range of situations, they are still open during COVID-19 and can help if you have a health appointment, if you need to get a repeat prescription or need to call the doctor etc. They cover the whole of Derbyshire.



Tel: 01332 369920

SMS: 07812300280

Fax: 01332 369459

Email: bookings@cu-bsl.co.uk

Parental Support online magazine

<u>Website</u>





Our Early Years in Mind team have put together these resources to help early years workers to start planning now for how they may be able to help oil the wheels of this important transition, and make it as stress free for young children as possible.

https://www.annafreud.org/coronavirus-support/support-for-early-years/

School and colleges are having to work in new ways and develop new relationships in the lockdown. We have published a series of resources to help support staff and to provide them with information about how to work with children and young people, include those with SEN, and materials

https://www.annafreud.org/coronavirus-support/support-for-schools-and-colleges/



The national OCD charity, run by and for people with lived experience of OCD

offering parent training and webinar for parents across the midlands/nationally www.ocduk.org

The See, Hear, Respond Partnership will quickly identify and support children, young people and families who are struggling to cope with the impacts of coronavirus.

https://www.barnardos.org.uk/see-hear-respond

Or call us on our freephone number: 0800 157 7015

To join a virtual group please visit the groups individual Facebook pages



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### Ante natal and Post-natal apps

Parents can use these to find out local information of what's available to support them in pregnancy and post birth

### **Healthzone App**

Each hospital uploads their own information,. See link to the app below:

https://play.google.com/store/apps/details? id=uk.co.piota.healthcentral&hl=en\_GB

There is a useful overview of the Healthzone app from Maternity Voices on their Facebook page:

https://ne-np.facebook.com/DerbyshireMaternityVoices/videos/healthzone-uk/250344186094056/

### Website



BSPD has lined up a great team to help make toothbrushing fun for families. Meet Dr Ranj, Hey Duggee, CBeebies and Brush DJ. Choose a video and be inspired to look after your teeth!

Tiny Happy People is here to help you develop your child's communication skills. Explore our simple activities and play ideas and find out about their amazing early development.



Website

### **Derbyshire Libraries—Online events**

Visit the Facebook site for online events and online child activities.

www.facebook.com/derbyshireLibraries



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# **Education:**

### **National Careers**

National Careers service give free and impartial information, advice and guidance about career opportunities, learning and employment to any Derbyshire residents aged 19 years and over and to those aged 18 who are not currently in education, employment or training.



Please see the ne National careers video below showing what services Nation Careers caches are offering.

You tube link

Spring Term 2021 Learning for Leisure

Online brochure to access details go to:

www.derbyshire.gov.uk/coursesearch

### **NLT Step into Employment**

FREE 6 week employability programme for people in Derbyshire who are not in employment, education or training.

Call-07947 550571

Janice.parker@nlt-training.co.uk

Www,nlt-training.co.uk



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# **Employment/ Training: Chesterfield**

A free six week online course. Discover better ways to support people with dementia. Explore signs and symptoms, interventions, support networks and more.

www.futurelearn.com/courses/dementia-awareness-training





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# **Employment/ Training:**

#### **TED Ed**

TED Ed is a related site, which offers free short learning sessions. Take a few minutes out of your day to explore a topic of interest to you.



MOOC! There are loads of free on line learning courses available.

'Massive Open Online Course'

This link takes you to the Open Universities wide selection of on line courses that are free to access

The Open University Free Online Courses and MOOCs | MOOC List (mooc-list.com)

This government website offers training courses at 'beginner', 'intermediate; and 'advanced' levels and takes the learner to the relevant training provider offering courses.



All training courses are FREE.

New free online learning platform to boost workplace skills - GOV.UK (www.gov.uk)

Anyone with an enquiry can contact our **Derbyshire Library Information Service.** 

As well as providing details about our library services, this is a general information service and we can also arrange to deliver digital skills support over the phone:

Tel: 01629 533444

Email: ask.library@derbyshire.gov.uk

## **Conservation Training Opportunity**

Full time, funded traineeship based at Derbyshire Wildlife Trust—Interested?

Email—enquiries@derbyshirewt.co.uk

Call-01773 881188

#### Free online massage, Health and Wellbeing Course

ITEC Level 2 Diploma in Complimentary therapies

Duration—10 weeks, day, 15 weeks evening

Manchester@whiterosebeautycollege.co.uk

0161 236 7181,



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These course are all FREE to health, social and community staff and volunteers working with adults in Derbyshire and can be booked at <a href="https://alcoholadvice.eventbrite.com">https://alcoholadvice.eventbrite.com</a>



## **Working Ways**



Effective employment support for people with a disability.

For full details visit the website below or call on 08000155332

## **Website**

NCS this summer will be a FREE 2 week programme delivered across August in your community, where 15-17 year olds will work in teams guided by NCS staff to Keep Doing Good.



#### **Towards Work**

Work coaches, personal budget, job brokers etc Www.towardswork.org.uk



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# **Community Support: Chesterfield**

The North East Derbyshire Together Events

Download the Directory HERE.



The North East Derbyshire Together Events are a series of free drop-in sessions, taking place in different parts of the district, whereby residents can engage directly with health and wellbeing service providers.

http://www.hulleys-ofbaslow.co.uk/



Hulleys will be offering free bus travel to and from coronavirus vaccination appointments at Newholme Hospital, Bakewell, and Sharley Park Leisure Centre, Clay Cross. Services to the two vaccination sites include the 63, 170, 172, 173, 178 and 257. These buses serve places including Matlock, North Wingfield, Tupton, Wingerworth and a host of villages in the Peak District and Hope Valley.

Community Champions receive the latest information, updates and advice about Covid-19 through Derbyshire Voluntary Action's regular ebulletins and social media channels.



https://dva.org.uk/community-champions/call 01246 555908 or email info@dva.org.uk.



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# **Community Support:**

Living Well with Dementia Online Programme





Here is a link to an online version of the Living Well with Dementia Programme: https://surveys.derbyshcft.nhs.uk/s/LivingWellWithDementia/

## **Neighbourhood Watch Network**

The Neighbourhood Watch Network supports individuals and groups to create safer, stronger and active communities. To find your local neighbourhood watch please go the OurWatch website on the link below and enter your postcode.

#### Website

Every Thursday 2-3pm – they will be around on Facebook group but most will be using Zoom – more private and able to see each other with subtitle.

Peaf-initely 200m

virtual social chat

Definitely Women have created a new group for women who are deaf, deafblind, hard of hearing and any hearing loss.

https://www.deafinitelywomen.org.uk/ to find out more.

#### Arts Derbyshire - A Necklace of Stars

Following on from the success of the first phase of *A Necklace of Stars*, we are looking for older adults who are housebound (aged 65+) from across Derbyshire to please contact Sally Roberts on 07395 904386 or email sallyartsderbyshire@gmail.com



#### **Derbyshire Autism Alliance**

Support for parents/ carers/ friends of someone living with Autism,

Virtual Zoom meetings,

For more information or if you are interested in joining

Call 01332 228 790

Or email autismservice@citizenadvicemercia.org.uk



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DAY	GROUP/EVENT
MONDAY	Men's Group/Women's Group on alternate weeks
TUESDAY	Virtual drop-in
WEDNESDAY	Trans support group/
	late night telephone support
THURSDAY	Virtual drop-in
FRIDAY	Early evening telephone support
SATURDAY	Youth group
SUNDAY	Young people's group

For links to join the groups/drop-ins, email <u>in-fo@derbyshirelgbt.org.uk</u> or message us on our Facebook page.

For links to join youth groups, email <u>sal-lyh@derbyshirelgbt.org.uk</u>

Call 01332 207 704 for more information or check out our website: <a href="https://www.derbyshirelgbt.org.uk">www.derbyshirelgbt.org.uk</a>



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# **Addiction Support:**

## **Change Grow live**

Supporting young people who are using drugs or alcohol, feel they have a problem and want some help. We're not here to judge you or tell you what to do, but we can help you make the changes you want to make.



website

Supporting children who are seriously affected by someone else's substance misuse.



Website

# **Derbyshire Recovery and Peer Support Service**

The Derbyshire Recovery and Peer Support Service has set up a helpline.

Monday to Friday - 09.00 - 17.00

(Will be reviewed regularly and times/days could be expanded).

# Telephone:

01773 303646

Email: derbyshire@cgl.org.uk.

#### **National Gambling Helpline**

24/7 service, ran by Gamcare, core element of the National Gambling Treatment Service

For both harmful gamblers and affected others.

Work through some immediate strategies to try and reduce the gambling in the short-term.

Can also place referral for the person to access specialist partner service in their local area.

0808 8020 133

https://www.gamblingtherapy.org/en/gambling-therapy-presents-gt-app

gambling therapy



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Providing the tools and information to build <u>digital</u> resilience, educate and safeguard young people against problematic gambling and gaming.



https://www.ygam.org/

**GamCare Midlands partner Aquarius** 



gambling@aquarius.org.uk

0300 456 4293

CBT and various psycho-social intervention techniques, group-based gambling recovery courses.

We would refer a severely harmful gambler to Aquarius, our local Gamcare partner service, for specialist support. As many sessions as a client wishes, can be conducted via telephone or in person.



<u>Rehab 4 Addiction</u> is a free addiction helpline run by people who've beaten addiction in their own lives. Rehab 4 Addiction was founded to assist those affected by substance misuse and their loved ones. We offer a range of services and help signpost you to the most effective treatments.

0800 140 4690/ https:// www.rehab4addiction.co.uk/



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# **Addiction Support: Chesterfield**



**Chesterfield Gambling Support** 

<u>Krysallis</u> (Yorkshire inc. Chesterfield)

enquiries@krysallis.org.uk

01423 857939



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# Support for Children and Young People: Chesterfield

**Queen's Park Youth Club** 

For young people of Rother area only

Football at Queen's Park for 13-18 year olds Fridays, 5.30-7.00pm There is a limit to how many can attend (max 15) so people **must** book their place beforehand at <a href="https://www.derbycountycommunitytrust.com/">https://www.derbycountycommunitytrust.com/</a> events/category/inclusion-sessions,

Fairplay supports children and young people with disabilities and additional needs, and their families, across North Derbyshire



#### **FUZZY DUCKLINGS**

Lee Waterhouse-07401115804

waterhouse24@gmail.com

https://fuzzyducklings.com/

https://m.facebook.com/FuzzyDucklings/

Mental Health Teen to Teen Support- 12-17 yrs





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# **Support for Children and Young People:**

CAMHS - Supporting bereaved children during the outbreak of

Covid-19

Many children and young people will have questions and worries about the virus, but those who have experienced the death of someone important or who have an ill family member might be particularly worried.

This has been created to provide information to help professionals feel more informed about how best to support children, young people and their families with bereavement.

To view full information please click link below

CAMHS - Supporting bereaved children during the outbreak of Covid-19

Childrens guide to Coronavirus Website

Covid-19 Packs for Children

Website

**UNICEF for Every Child** 

Website

ONLINE

**Postal** 

**Condoms** 

What support do they offer? Information and advice on managing anxiety, bullying,

you can speak to trained councillors. **Telephone:** 0800111 **1** 

Online Chat: Available on their website

internet safety, staying safe and a place

ChildLine - Website

Childline

ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111

Website

Derbyshire Carers Association (DCA) run support services for Young Carers in Derbyshire





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## Action for Children - www.actionforchildren.org.uk

What support do they offer? We protect and support children and young people, provide practical and emotional care and support, ensure their voices are heard, and campaign to bring lasting improvements to their lives. Offering support around fostering, adoption and through resources.



Website

Daily tips and tricks on how to boost your wellbeing/ Feel Good Booklet

#### Website



#### **Papyrus**

Papyrus provides confidential support and advice to young people under the age of 35 who are experiencing thoughts of suicide, and anyone worried about a young person at risk of suicide.

#### ChatHealth

Health and support for 11-19 year olds. Text for confidential advice 07507 330025



#### **Mermaids**

Mermaids has been supporting trans and gender-diverse children, young people, and their families since 1995.

0808 801 0400

Helpline Open Monday to Friday, 9am to 9pm

Website

#### New online access for Sexual Health Services

The following new services are FREE,

sexual health matters

Condoms by post – this includes C-Card for 13-24 year olds and 24 years+

Oral contraception – virtual assessment and prescriptions posted out

Postal emergency contraception (over 16s only). Under 16s can still contact the service to request emergency contraception via our information and booking line

STI & HIV testing – including treatment for chlamydia by post

Virtual sexual health promotion advice

Photo diagnosis for lumps, bumps and warts (18 years old and over)

website: <a href="https://www.yoursexualhealthmatters.org.uk">www.yoursexualhealthmatters.org.uk</a> or Information and Booking line: 0800 328 3383.



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Derbyshire LGBT Youth Group
11-13 year old's who live within Derbyshire
sallyh@derbyshirelgbt.org.uk





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# **Volunteering:**

If you would like to volunteer in Children's Services for the Chesterfield Area, please contact your Youth and Community Engagement Workers

Name: Roni Green and Susan Wragg

Contact details-

Roni Green - mobile-07717355716

email roni.green@derbyshire.gov.uk

**Susan Wragg - mobile-07900608343** 

email susan.wragg@derbyshire.gov.uk

If YOU still have some time available do get in touch, as each person makes a huge difference. 01246 276 777 or info@chesterfieldvc.org.uk



The Chesterfield and North East Derbyshire Council for Voluntary Service and Action Limited

Contact Links CVS on: 01246 274844



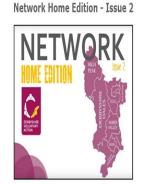
#### **Chesterfield COVID-19 support directory**

The directory can be accessed here - <a href="http://ow.ly/Nqir50zjdrz">http://ow.ly/Nqir50zjdrz</a>

#### **Derbyshire Voluntary Action**

You can view our Network Home Edition - Issue 2 <u>HERE</u> or download the <u>PDF</u>

If you have any news you would like featured in the next issue please email <a href="mailto:rachel@dva.org.uk">rachel@dva.org.uk</a>—01246 276 777 <a href="mailto:chesterfieldvc.org.uk">chesterfieldvc.org.uk</a>





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# **Volunteering:**

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**Derbyshire Carers Telephone Befriending** 

01773 833833



Telephone Befriending at <u>Derbyshire Carers Association</u> (DCA) is a regular friendly call from a fully trained volunteer to help alleviate isolation and provide some company and light conversation to adult Carers (over 18) within Derbyshire (not Derby City). DCA phone volunteers give support, reassurance, a listening ear.

British Red Cross online training course for coronavirus volunteers





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# **Any other local info: Chesterfield**

The Big Bike Revival—For Key Workers

FREE bike services in Chesterfield

More details - www.inclusivepedals.org.uk

07834838076

Slots can be booked here <a href="https://cal.smoothbook.co/5ec245e8368405403b21ee">https://cal.smoothbook.co/5ec245e8368405403b21ee</a> e6#/class

**Newsletter** 



**Newsletter** 



**Chesterfield and North Derbyshire Tinnitus Support Group** 

Our online meetings for more information -

Contact mail@tinnitussupport.org.uk or phone 01246 380415

Register now! Go to: <a href="http://bit.ly/AACReg">http://bit.ly/AACReg</a>
Call: 01246297452 or Email: <a href="mailto:asianassocia-">asianassocia-</a>

Zoom Yoga Sessions

8 am every Saturday



# Get a free NHS test to check if you have coronavirus

The testing centre is at the Queen's Park Sports Centre on Boythorpe Road and is open every day from 9am to 7pm.

The testing is **NOT** for people with actual coronavirus symptoms – they should book a test – see here: <u>Get a free NHS test to check if you have coronavirus - GOV.UK (www.gov.uk)</u>

You can find out more about the testing by visiting <a href="https://www.derbyshire.gov.uk/communitytesting">www.derbyshire.gov.uk/communitytesting</a>



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# **Any other local info:**

Derbyshire Carers Association (DCA) run support services for Young Carers in Derbyshire



Young people's experience of loneliness in spring/ summer 2020 lockdown and beyond

https://www.carersinderbyshire.org.uk/young-carers

**EU Citizens living in the UK** 

Protect your rights by applying to the EU settlement scheme.

01827 909101

# census 2021

For more information, visit census.gov.uk.

Households across Derbyshire will soon be asked to take part in Census 2021.

The census is a once-in-a-decade survey that gives us the most accurate estimate of all the people and households in England and Wales. It has been carried out every decade since 1801, with the exception of 1941.

It will be the first run predominantly online, with households receiving a letter with a unique access code, allowing them to complete the questionnaire on their computers, phones or tablets.